



Feedback Questionnaire

Your input as a Client is vital and greatly appreciated by *Denali Family Services*. Your responses will help us improve the quality of the services provided by DFS staff. If you choose, you may remain anonymous. In any case, your responses to this questionnaire will remain confidential.

	Poor	Inadequate	Average	Excellent	Outstanding	Not Applicable
1. DFS staff are on time to appointments.	1	2	3	4	5	9
2. DFS staff are available when called.	1	2	3	4	5	9
3. DFS staff are understanding and patient.	1	2	3	4	5	9
5. DFS staff meet your family's needs.	1	2	3	4	5	9
6. DFS staff make decisions with confidence and professionalism.	1	2	3	4	5	9
7. DFS staff are helpful to me/my family/child with problem solving.	1	2	3	4	5	9
10. DFS staff are able to answer my questions about foster care. (if applicable)	1	2	3	4	5	9
15. DFS staff are knowledgeable about <i>Denali Family Services'</i> policies.	1	2	3	4	5	9
Are you satisfied with the services you have received from <i>Denali Family Services'</i> Comments:	1	2	3	4	5	9
Please list any ideas, suggestions, or comments to improve services:	1	2	3	4	5	9

Name (optional): _____

Thank you for taking the time to complete this questionnaire.